Help Desk Ticketing

Installation

1. Make sure you have Python installed on your system. You can download Python from the official website: https://www.python.org/downloads/

2. Clone or download the project files from the repository.

3. Navigate to the project directory in your terminal or command prompt.

4. Install the required dependencies by running the following command:

Usage

1. Open a terminal or command prompt and navigate to the project directory.

2. Run the following command to start the Help Desk ticketing system: Help\_desk\_ticketing.py

3. Follow the prompts to interact with the system. You can submit tickets, respond to tickets, resolve tickets, reopen tickets, and view ticket statistics.